

Search here...

David

- keith@keithmclean.c... 20:05
is typing...
- #a7e44 20:01
ok will try this
- yinx76@hotmail.com 20:00
thank you
- ifor247@yahoo.co.uk 19:59
i'm on your system now
- england.matthew@o... 19:54
ok thanks
- alf.tiwana@gmail.com 19:52
thanks
- #fc891 19:52
Thanks!
- garyprice2005@yah... 19:51
Thank you so much! if you have ...
- #cae64 19:43
I apologise you have not receive...
- tyson5678@hotmail.... 19:30
thanks
- rexcater123@gmail.c... 19:29
I apologise you have not receive...
- #84e67 19:24

David joined the conversation at 19:53

- You 19:53
Hello, how may I help you?
- keith@keithmclean.com 19:55
I purchased Microsoft Office 2019 on Tue 21st Jan. This product is working ok.
- You 19:57
To allow me check this for you and load your order, can you please confirm your name, email address and/or order number.
- keith@keithmclean.com 19:57
However, I then purchased 2 more licenses of Microsoft Office 2019 on 23rd Jan but the licenses state that the copies cannot be authorised.
keith mclean
keith@keithmclean.com
1st order number with no issues 74574
2nd order (but this has issues) 75059
Do I need to download the image file for each order?
- You 20:02
What exactly was the error that you received? Did this give an error code or can you copy and paste it or send a screenshot? So that we can help resolve your Issue.
- keith@keithmclean.com 20:03
I will need to re-install again.
Can you advise if I need to download the image file for each order?
- You 20:05
No need to download the image file for each order.
you can use same image file for both
- keith@keithmclean.com is typing...
Tha... → Upgrade your account to see

United Kingdom

K

keith@keithmclean...
[Add name](#)

- keith@keithmclean.com
- Phone...
- Chrome 79, Windows
- 212.159.124.99
- Add a contact property...

Add a tag...

Chat Rating
[Ask visitor for an opinion »](#)

Notes

Viewed Pages
[Show user's visit path »](#)

Enter your message...

Chat Email

Reply